

## QUALITY POLICY

By the existing competitive environment, we must remain responsive and proactive to the demands of our customers, but we must also maintain our competitiveness in order to ensure the sustainability of the RGF Group.

The development of the RGF Group's sites is therefore closely linked to our responsiveness, the quality of our products and services.

The RGF Group is committed to a continuous improvement process to:

- Develop the RGF Group's Business and ensure its profitability,
- Reduce the costs of non-quality,
- Satisfy our customers in terms of quality, cost and time,
- Improve the functioning of each RGF Group site,
- Maintain the ISO 9001 and ISO 14001 certifications obtained for the CRISANA PLASTIC site in Romania,
- Obtain ISO 9001: 2015 certification for other sites: RGF, PLASTIC ALPES and CHARVET.

I pledge to implement the means necessary for the success of these objectives by:

- involving all staff,
- communicating and informing everyone on the progress of these objectives,
- Respecting the laws, regulations and standards related to our products and activities,
- Using the process management,
- Using risks and opportunities as a mean of prevention and improvement,
- Providing the necessary resources to achieve these objectives.

Hélène Mermet, Quality Manager of the RGF Group, has my full confidence to facilitate, improve and support the quality management system.

Done at Pratz, 10 October 2018

Pascal Daviet  
CEO RGF Group

